

DIRECTOR'S

Q3 Report

July 1 – September 30, 2023



Library Director: STEPHANIE HALL

Library Board: Tracy Wachmann (Chair), Andrew Krawczyk (Vice Chair), Petra Cottier, Dieter Diedericks, Cynthia Garton, Bahar Hafizi, Alastair Nimmons, Sahar Sanajou, Koichi Ronald Shimoda, Sharon Thompson (Council Representative), Lorena Yu.

INSPIRING STORIES

WVML won the International Federation of Library Associations and Institutions (IFLA) Green Library Project Award for our Climate Writer in Residence program! The win came four months after the Library won the British Columbia Library Association's Eureka Award for our *Climate Future* initiative.

WVML Director Stephanie Hall attended the 88th IFLA World Library and Information Congress on August 22 in Rotterdam to present on the Library's work and accept the award.

"This project truly deserves to be awarded for its innovative contribution that combines literature and climate in a unique way by creating programmes of education for sustainable development that involve the entire community through a variety of events. In addition, effective energy-saving measures led to a 'greener' design of the library itself. Finally, the programme not only has a positive impact on a significant number of its local users but can also serve as a model for other libraries around the world."

Priscilla Pun, Information Coordinator
of the Environment, Sustainability and
Libraries section of IFLA



OVERVIEW



In September, we began preparing a new home for the Help Desk. To make space for this, the DVD collection moved to the West Wing and the New Books were relocated throughout the Main Hall. This exciting change will create more space for events and gatherings in the Main Hall, increase storage, and make the Help Desk more welcoming.



The Library was open on **September 30, National Day for Truth and Reconciliation**, as part of our ongoing commitments to honouring reconciliation and the Truth and Reconciliation Commission's Calls to Action.

STRATEGIC HIGHLIGHTS

Learning

- Since May, more than **100** kids and adults have learned how to use the **Library's Recording Studio**. The studio is particularly popular among 50 returning users.
- August was the **busiest month on record for technology** programs. We hosted a total of **296** people in The Lab for programs like **Audio Puzzles, Digitization Basics, Device Clinics**, and more.



- This year's second **Big Ideas** lecture was held on August 11. More than **150** patrons attended a talk on Space Telescopes with writer and historian of technology **Chris Gainor**.
- The **Summer Music Series** returned to our rooftop community demonstration garden with performances by **Celso Machado, a Middle Eastern ensemble**, and the **Bonnie Northgraves Quartet**.

"Thank you for putting people before cars and turning your parking lot into a wonderful performance space. We loved the concert! "



- **TED Countdown** returned to an enthusiastic audience in July. Streamed from Detroit, Michigan, the Countdown Summit reported on the world's climate change progress and explored solutions.



Inclusion

- We launched a new **Brain Health Collection** in September, funded by the **WVML Foundation**. The collection includes an assortment of prepared activities, games, and tools that encourage social engagement and cognitive stimulation.

"My wife has had Alzheimer's for about 15 years. Looking at these items, I wish we had these available sooner for her to use."

- During **Pride Week**, we hosted an inspiring and thought-provoking evening with **Emi Sasagawa** and award-winning writer **C. L. Polk**. They discussed C.L. Polk's novella, *Even Though I Knew the End*, and their writing career.
- Library staff collaborated with the District of West Vancouver to develop the **District's first-ever, cross-divisional Accessibility Plan**.

OPERATIONS



51,604
ENQUIRIES

TOTAL VISITS 360,676

Virtual visits **260,878**

In-person visits **99,798**

CHECKOUTS

235,152

Physical **197,469**

E-content downloads **37,683**



Q3

July 1 –
September 30

1,142

New library cards



6,064

PROGRAM ATTENDANCE

2,211 Adult

3,853 Youth (Early Years, Kids, Teens)



23,622

Online
database
views

Community

- Staff participated in **Impact North Shore's Anti-Racism Legislation Community Consultation** on September 7 and the **North Shore Seniors' Expo** on September 8. Staff also hosted pop-up libraries at Squamish Nation's Lacrosse Day and West Vancouver Seniors' Activity Centre.
- Youth Department staff hosted an orientation session for International School students. One teacher wrote to us to say:

"Thank you for making the students feel welcome and helping them integrate into the West Vancouver community. We enjoyed our visit immensely!"

- Over the late summer, we presented the work of eight Bowen Island artists celebrating the beauty of natural light in our art exhibition **Summertime Hues**.
- We had a **record-breaking Summer Reading Club** this year. More than 1,000 kids and family members attended our Medal Ceremony on September 15, and we handed out more than **600** medals to SRC readers.



Integrity

- As of August, circulation surpassed 2019's levels. In this quarter alone, we loaned more than **200,000** items.
- In collaboration with **North Vancouver City Library** and **North Vancouver District Public Library**, we presented **The Fire Still Burns: An Evening with Squamish Elder Sam George**. The event was completely sold out.
- A full house enjoyed an exciting and informative talk about the future of sustainable housing and technology by **Remi Charron**, an expert in the field of net-zero housing.
- We launched an **Augmented Reality Tour** of the Library! Patrons can scan the codes at five stations around the Main Hall with their smartphone camera to learn more about the Library.

WVML FOUNDATION



Following World Alzheimer's Day on September 21, the WVML Foundation launched a fall fundraising campaign: **Give the Gift of Healthy Aging**. Donations to this campaign can provide important services to isolated seniors and individuals with accessibility needs.

HERE'S WHAT YOUR GIFT COULD DO

Help the Foundation raise **\$30,000** before December 31 at wvml.ca/give



**\$60 or
\$5/month**

add an audiobook or Large Print book to the Library's collection



**\$120 or
\$10/month**

add one new item to our Brain Health Collection



**\$600 or
\$50/month**

purchase a new accessible reading device for people with print disabilities



**\$1,200 or
\$100/month**

double the size of the Brain Health Collection



**\$5,000 or
\$415/month**

fund a full year of an accessible program like our Library Bound Social Tea



FRIENDS

In July, the Friends of the Library hosted a two-day **Kids Book Sale**—and it was a huge success! The Friends raised nearly **\$500**. These proceeds will support Library programs like **Summer Reading Club**, **North Shore Writers Festival**, and more.

Special thanks to the Friends' volunteers and Library staff who helped make this Book Sale happen!