

2024 STRATEGIC FRAMEWORK



VISION

Where wonder sparks,
possibilities emerge, and
minds thrive. Our Library
inspires people to grow
in a dynamic world.

MISSION

Our Library connects
people with ideas, the
world of imagination,
and each other.



INCLUSION

Our Library's mandate is to
support all people in our
community through our
services.

A LEARNING CULTURE

We foster the joy of learning and growth,
both in our community
and within our staff.



VALUES

Our values prioritize
our work

INTEGRITY

We maintain a high
standard of integrity and
quality in our practices
and services.



COMMUNITY

Community needs are at
the centre of all we do. We tailor
our services and spaces to those needs.





VALUES Our values prioritize our work.

INCLUSION

Our Library's mandate is to support everyone in our community through our services. We actively work to:

- Create equity of access and a safe space for all as a baseline for our services
- Celebrate diversity and a respectful exchange of diverse ideas
- Connect with underserved and marginalized communities, and address systemic barriers to Library participation
- Help people develop as active and engaged citizens of our community and the world
- Inspire a feeling of belonging for all in the Library's spaces, whether physical or virtual
- Develop an inclusive workplace where diverse staff can thrive

A LEARNING CULTURE

We will foster the joy of learning and growth, both in our community and within our staff.

To do so, we:

- Help people of all ages learn and grow, at home, school, and work
- Support staff learning and growth
- Help people develop their own creative voices
- Continue to emphasize
 - The love of reading and the world of imagination
 - Developing digital skills
 - Joy and playful ways of learning
 - Appreciation of art and music

INTEGRITY

We maintain a high standard of integrity and quality in our practices and services, including:

- Excellence in our service offerings
- Honouring reconciliation
- Environmental sustainability
- Honesty and trust
- Providing information that is credible and trustworthy
- Fiscal accountability
- Being a responsible employer

COMMUNITY

Community needs are at the centre of all we do. We tailor our services and spaces to those needs through:

- An evidence-based approach and community engagement
- Empathy and caring
- A willingness to innovate and be nimble and responsive
- Meaningful community partnerships
- Supporting community resilience, including economic resilience and social well-being
- Fostering a sense of community and organizational pride among our staff