

FOREWORD



Stephanie Hall
Director
WVML

Coming in as the new Director of the WVML last November, I felt one of my first challenges would be to understand community needs and how the Library could help. A few months later, the Covid crisis was upon us, and the community's needs were suddenly very clear— isolation, stress and uncertainty, and a new imperative to connect using technology. Our Library team (Board, staff, and management) was incredibly responsive, but our ability to move quickly hinged on our ability to put software and safety measures in place without delay. It was the Foundation that stepped in and made this possible, by providing immediate and flexible funding. The Foundation's Board was remarkable in its ability to instantly understand both the needs and our strategy, and to make concrete decisions for the benefit of a community in crisis. For this, and for the critical support of all donors, past and present, we are truly thankful.



CONNECTION IN ISOLATION

Lorinda Spooner, MD
Director
WVML Foundation

We have all experienced the effects of the Covid-19 pandemic. This crisis affects individuals and institutions, including our own West Vancouver Memorial Library (WVML). When the Library closed its doors in March, many patrons felt isolated, and missed their librarians and the warm welcoming atmosphere. The Library is their connection to community. During this period, even though you couldn't see your librarian in person, funding from the WVML Foundation allowed the Library to pivot to a virtual delivery model enabling staff members to field calls from home, run programs, or offer tech support. The pandemic forced the District of West Vancouver to completely re-think its priorities and budget, making cuts that impacted the Library programs and collections. Given the challenging time, the need to engage as many patrons as possible was more important than ever. Adaptation and reinvention are words that come to mind when reflecting on how the WVML staff responded to the Covid-19 crisis. New library services and online programs were developed, made possible by a contribution of \$477,000 from the WVML Foundation, a 31% increase from the scheduled 2020 contribution due to the unique situation. These funds supported increased virtual programs and licenses, collections, and a variety of other initiatives like a new rooftop patio to sit physically distanced and connect to each other. "The WVML Foundation felt strongly that donors would support exceptional funding during this emergency to enable the Library to be nimble and responsive to community needs," explained Chair Andreas Thompson.

***"Changes and progress very rarely are gifts from above.
They come out of struggles from below."***

Noam Chomsky

WVML FOUNDATION SIGNATURE Series

Bringing the very best in books + music to your screen

CONCERTS

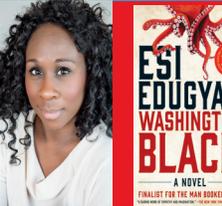


**MEASHA
BRUEGGERGOSMAN**
Friday, July 24
4 – 5:30 p.m. PST



JILL BARBER
Friday, August 14
7 – 8:30 p.m. PST

AUTHOR TALKS



ESI EDUGYAN
Tuesday, July 28
7 – 8:30 p.m. PST



MARIA SEMPLE
Wednesday, August 12
5 – 6:15 p.m. PST

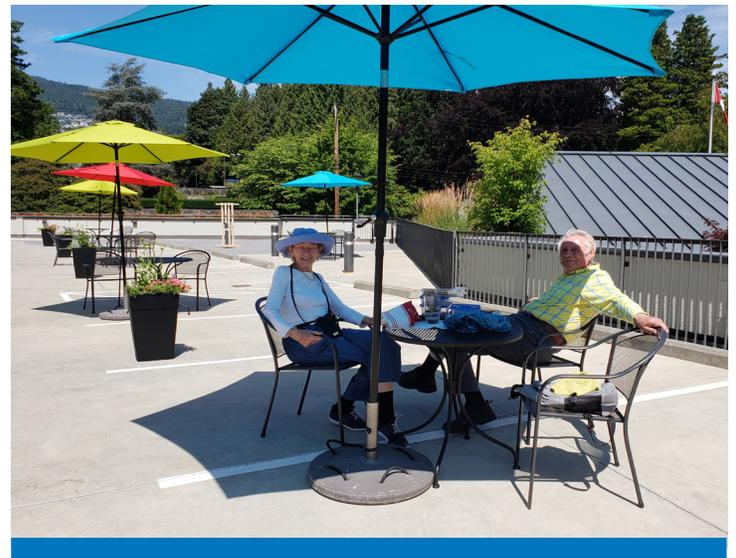
FOR ALL AGES



TUI T. SUTHERLAND
Thursday, July 23
11 a.m. – 12 p.m. PST



KAZU KIBUISHI
Thursday, August 13
11 a.m. – 12 p.m. PST



*New rooftop patio at West Vancouver
Memorial Library*

The Library team, under the competent leadership of Director Stephanie Hall, continues to work hard to keep the citizens of West Vancouver connected, engaged, and informed, all while physically distanced. The demand for electronic offerings skyrocketed and the Library responded with increased resources. The WVML Foundation also funded the first-ever WVML Signature Series in partnership with key community business sponsors. This series included free author talks and live-streamed concerts, featuring Canadian soprano Measha Brueggergosman, singer-songwriter Jill Barber, and accomplished authors such as Esi Edugyan, Maria Semple, Tui Sutherland and Kazu Kibuishi. This series was a tremendous success with over 11,000 people tuning in to these events.

LIBRARY COLLECTIONS

Another key emergency contribution from the WVML Foundation was to library collections. The Library wanted to restore physical services to the community well before the projected opening date of September 1 but could not expect any additional contribution from the District of West Vancouver in 2020 due to the difficult financial year. One urgent area was the budget for physical collections, which had been cut in half. As a one-time emergency measure, the Foundation provided funding to enable the purchase of bestsellers and public requests. "So, if you pick up a hold or new book from now until the end of the year, you can thank our Foundation," explains Library Director Stephanie Hall. The Foundation also provided a one-time bump to the Library's digital collections, which have surged in use, and a subscription to Kanopy, a streaming video service.

GOLD SPONSOR



SILVER SPONSORS



BRONZE SPONSORS



SUPPORTER



LIBRARY CONNECT

The pandemic created a jump in digital resource use and exposed the digital divide that exists for many in our community.

WVML, along with two other local libraries, partnered with Telus who donated phones and tablets to those in need. The libraries provided instruction on how to use the devices. This was a profound source of comfort to those community members who have no access to technology, aside from using the public library computers. It helped alleviate feelings of isolation by allowing them to connect to family, friends, and the Library. The Library is a true beacon for the community, coordinating with various agencies to serve all citizens.



Library Assistant Kelly demonstrates physical distancing with the Plumtrees.



Recipients from Squamish Nation Elders Centre (left) and North Shore Stroke Recovery Centre (right) enjoy their new devices.

MENTAL HEALTH WEBSITE RESOURCES

In addition, the Library curated a thorough list of Covid-19 Mental Health resources on the WVML website, which provides support and strategies for those feeling anxious and lonely. Some studies indicate that the pandemic has caused a dramatic increase in anxiety disorders and depression. I see proof of this in my clinical family practice. The pandemic causes continued experiences of loss and grief. The Library offers many resources to help everyone in the community move forward in the face of uncertainty, toward a new normal.

VIRTUAL PROGRAMMING

These are trying times and we have all had to adapt to this pandemic. Often people are resistant to change, but when change is required it can open doors to innovation and new ways of doing things. Throughout the pandemic, thousands have attended the online programs, which run the spectrum from story times and virtual escape rooms, to Excel skills, to Augmented Reality for the Environment, to community dialogues and English conversation circles for newcomers, to author readings, and even a virtual tour of Lighthouse Park. The significant up-front funding from the WVML Foundation allowed for this change and innovation to meet the emerging needs of the community. This accomplishment not only helped our residents, but also garnered worldwide attention.

THANK YOU TO OUR DONORS



It is the caring donors who drive the possibility for change and progress in our beloved community Library. Without the generous donations by the supporters and donors to the WVML Foundation, the outcome would have been quite different. These resources truly made the difference, allowing the Library to adapt and reinvent. Thank you to all the supporters and donors for making it possible, and the amazing WVML staff who have done incredible creative work through this crisis. The affirmation that our Library is truly a touchstone in West Vancouver and brings such value to the social fabric of our community is top of mind like never before.

SOME OF THE KEY CHANGES YEAR OVER YEAR

Activity	Timeframe	Change
Holds	2020 vs. 2019	↑ 27%
Physical Checkouts	Feb-Jul 2020	↓ 32% (30,000 items)
Digital Checkouts - % of total	July 2020 vs. July 2019	33% vs. 13%
eMusic Streaming	1H 2020 vs. 1H 2019	↑ 114%
eLending	1H 2020 vs. 1H 2019	↑ 68%
eLearning	1H 2020 vs 1H 2019	↑ 124%
Tech Program Attendance	Q2 2020 vs. Q2 2019	↑ 6% (with 26% fewer programs)

THE MEMORIAL CONNECTION



John Lawson (2nd from left) and first Librarian Elizabeth Musto

Douglas Brown

*Director
WVML Foundation*

The Remembrance Day period in November is the ideal time to reflect on the Library's "Memorial" designation and learn about its original significance.

In 1947, residents requested a memorial to commemorate fallen local soldiers from WWI and the recently ended WWII, and decided on a library for which the District donated land, partial construction cost and a commitment for annual funding. Residents donated the lion's share of money for construction and that funding model continues to this day—the Library is funded largely by the District, but the WVML Foundation continues to raise supplementary funding.

The location was specifically chosen to flank the West Vancouver Memorial Park that revolves around the Memorial Arch, a

cenotaph originally dedicated in 1925 to fallen West Vancouver soldiers from WWI, followed by additions for WWII and the Korean War. The Library opened in 1950 and featured two prominent memorial objects: The Book of Remembrance and the stained-glass window "Harmony." The Book of Remembrance lists each resident who fell in WWII and is displayed in the Main Hall. "Harmony" was a family gift to commemorate their son in WWI. The Canadian Legion later installed a flagpole and commemorative plaque at the Library entrance.

To commemorate the 100th anniversary of the WWI armistice in 2018, the Library launched *Research to Remember*, featuring video histories from West Vancouver veterans, and local school students researched histories of soldiers commemorated on the Memorial Arch. Each year during the Remembrance Day period, West Vancouver adults and youth can learn more about our community's contribution to the war effort by browsing the Library considerable collections.

DONATE NOW

Cheques are welcome, or save time and donate online at CanadaHelps.org

Alternatively, you can set up monthly giving or consider leaving a legacy gift to continue to create impact for the future.



INTRODUCING OUR NEW WVMLF DIRECTORS

Douglas Brown

Neighbourhood: Eagle Harbour



As a new member of the Library Foundation Board, I hope to mix personal and professional skills into a fulfilling role that benefits the WVML Foundation. Originally from Toronto, I graduated from the University of Wisconsin with a degree in journalism and then completed an MBA. Hopefully, the combination of literary and business skills will help me do a satisfactory job as a Foundation director. I had an international business career in Hong Kong and Thailand for 16 years before my wife and I decided to move with our four sons to West Vancouver in 2007. For the past five years I've contributed to our community as an executive with the Canadian Legion in Ambleside and would like to continue serving by supporting another anchor of West Vancouver society—the Memorial Library. My personal goal is to expand visitors' understanding of the Library's original purpose and build on its already strong reputation as an innovative centre for learning and knowledge delivery.

Lizanne Ross Onder

Neighbourhood: Caulfeild



There's a French saying that states "Lire, c'est rêver les yeux ouverts", which means reading is to dream with your eyes wide-open. Last January, as I was checking out yet another stack of books from the Library, I noticed a small sign that said the Foundation was looking for new Board members. I promptly submitted my application and here I am! As a newer West Van resident (and ex-Montrealer, hence the French saying), I was impressed by the Library's extensive collection but had not fully appreciated all the services and programs the Library offers to the community. My hope is to leverage my background in investments and sales to help the Foundation navigate through the strange times we now live in. Our Library is so much more than just a place to borrow books from; it's a wonderful community hub for people of all ages to enjoy. I'm excited to

help support the initiatives of the WVML through my involvement with the Foundation.

Bengi Sayhan

Neighbourhood: Dunderave



Ataturk, founder of the Turkish Republic, always underlined the importance of education, knowledge, culture, and secularism on the journey to democracy. I grew up in Ataturk's Turkey as one of the many well-educated women. After I immigrated to Canada, West Vancouver became my new home with my two boys. WVML, due to its convenient location, its abundant collections, its welcoming staff, and its warm environment turned out to be my family's favourite place to spend time after school or during the weekends. WVML is not only a library, but also a unique spot where different parts of the community like seniors, students, newcomers, parents, small children, and many cultures interact with each other at diverse occasions. I feel very proud and excited to be part of WVML Foundation now, and to support and give back to the growing WVML community.

Qi Zhu

Neighbourhood: Westmount



Books are the most patient and loyal friends. It is amazing that they are always there, accompanying us in both difficult situations and shining moments. In this special and hard time, I am very appreciative that our Library is here, bringing us infinite power to inspire and encourage our children, our friends and our community. It is truly a shining beacon for all. Every small step from each individual contributes to make significant progress. It's my great honour to add my steps to supporting the Library through my work on the Foundation. Count me in!

WOULD YOU LIKE TO JOIN OUR TEAM?

WVML Foundation invites applications from prospective Board members. The Foundation is particularly interested in applicants with legal, fundraising or financial/accounting experience.

Applications can be found at westvanlibrary.ca/foundation.

WVML YOUTH DEPARTMENT WINS AWARD



CONGRATULATIONS to the WVML Youth Department who were awarded the BC Library Association's Young Adult and Children's Services Award (YAACS Award) in 2020. This award recognizes exceptional service by librarians who have, as individuals or teams, demonstrated exceptional dedication in children's and youth Library services. Shannon Ozirny, Youth Department Head, leads the collaborative team of four; they have created innovative tech related projects, and a very well received program "Tell Your Story," an ebook publishing program for Grades 5 – 8 students. The students create, edit, design, and publish their original work as circulating ebooks. The WVML Foundation is pleased to provide the funding necessary to allow for this creative and meaningful work with our youth. What we heard from participants:

"Thank you for such an engaging activity. I appreciated how you connected with all of the kids and look forward to learning more." – A parent whose child attended Superpower Tool Design.

"This is a fabulous opportunity for budding digital artists."

"I was happy how the program was run, considering that it was all unexpected; and everything shifted in such a short time with not too much time to prepare. Because of the program, (my daughter) felt so great that she got to do something so meaningful during the spring break when we were all inside. Your smile and happy approach lightened our days when we had the meetings online."

"The Instagram storytimes are so bright and colourful, it brings so much happiness to our lives. I'm always amazed at how wonderful and creative the librarian's presentations are."

Please visit westvanlibrary.ca/foundation in December for Mandarin and Farsi versions of this newsletter.



WVML FOUNDATION VIDEO

In 2019 the Foundation produced a video to help inform the community about the work of the Foundation and the positive impact their donations have on the Library. Scan this code with your device camera or visit westvanlibrary.ca/foundation.

Versions available with Mandarin or Farsi subtitles on the Library website.

THANK YOU TO OUR DONORS

NOVEMBER 2019 – OCTOBER 2020

\$5000+

Dorothy Anne Collins
Grosvenor Canada Ltd.
Helen Aitchison
John Ross
Olive Mathias
Pieters-Horstman Foundation
Reay & Lynda Mackay Family Foundation

\$2500 – \$4999

International Cellars Inc
British Pacific Properties Ltd.

\$1000 – \$2499

Farmanara & Rezai CPA LLP
Helpalittle Foundation
Ian & Jane Strang
Jan M. Davies
Janice & Malcolm Hunter
Karen Davis
Leith Wheeler Investment Counsel Ltd.
Stephanie Hall
Susan Herd
William J. Koch
Vancity Credit Union

\$500 – \$749

Barbara Lacey
Catherine Harasym
The Dawn & Axel Rehkatsch Foundation
Helen Storey
Iain Begg
Ingrid Hagerlund
John Jennings
Margaret L. Willis
Margaret E. Worthy
Marianne & Peter Zandron
Mary Elizabeth Miller
Mary N. Temuende
Patricia Charles
Patricia Chipperfield
Shelagh Van Kempen
Vincent Scali

\$250 – \$499

Aperion Properties Corp.
Audrey Sojonky
Audrey L. Williams
CC Violin Patisserie & Café

Donna Aldous
Donna Robertson
Dorothy A. Winchester
Eric Maurice
Eva Belas
F. James Cairnie
Frances Dowdeswell
Irene McEwen
James M. Allen
Jean Forsyth
Jiawen Xiao
Joan & Philip McLeod
John McDiarmid
John & Penny Elwick
Julia Mullins
Lorinda Spooner
Michael Millard
Olive M. Kloepper
Patricia Anderson
Patricia J. Witzke
Peter Rozee
Qi Zhu
Sheila & Stuart Lamb
4921 Reading Room

\$100 – \$249

Alec Sharp
Anita R. Panz
Anna Gilmore
Antonia Chau
Audrey Shields
Axel Conradi
Barrie & Anna Gillmore
Behnaz Sepahdari
Brigitte Behrend
Bruce C. Beveridge
Bruna Martinuzzi
C. Morris Carley
Caroline Duncan
Clara S. Coles
Clare Saadien
Clive & Carol Holloway
Dan A. Simunic
Darrel W. Stanwood
Delfa Syeklocha
Derek & Sue Hopkins
Donald Allan
Donald Fraser
Donna E. (Betty) Waterbury
Donna Welensky
Dorothy Walsh
Elizabeth Pennink
Elsie Stewart

Edward J. Frazer
Ena McMillan
Frances Finch
Galbraith & Company
George D. Tikkanen
Haideh Mehri Kiaii
Hannelore Baumgart
Hans J. Krutzen
Holiday Group
Hugh Cunningham
J. Sampson
Jacqueline C. Smith
Jain Vermer
Jane Faulafer
Jane J. Srivastava
Jane Underwood
Janet E. Tennant
James Wilson
Joan Achtemichuk
Joan Oben
John Elliott
John Geeling
Joyce D. Hales
Judith E. Speirs
Judith Fraser
Jurgen Lau
Jutta C. Graser
Karen Bower
Kate Clifford
Kay Vinall
Kay Wiewel
Lenore Williams
Lions Bay Bookclub
Lloyd & Natalie Warnes
Lorne & Wendy Topham
Lorne Wickerson
Louis & Jani Guzy
Margaret A. Shelly
Margaret E. Shugg
Margaret Hill
Margaret Klesner
Margaret Murray
Marion Poliakoff
Mary McGivern
Mary Puddicombe
Maureen & Paddy Sherman
Merle C. Loyst
Michelle Brazeau
Michael C. Roberts
Ming Sheun Leung
Nancy Martin
Pamela Clark
Pamela Oram
Pat Landsdell

Patricia Patkau
Patricia Pollak
Pauline Fitzgerald
Richard & Annie Robinson –
In memory of Rebecca Lalani
Robert Cooper
Robert Kellogg
Robert M. Prescott
Robert Wyckham
Roberta Stitt
Rosemary J. Murdock
Roslyn Walton
Salma Osborne
Sheillah Scott
Sharon Milbourne
Sheila Kerr
Sheila Croll
Sonja Sanguinetti
Steve Mathiesen
Tina & Rick Hulbert
William Gardner
William N. Tivy
Valeria Sacchetto
Victoria Mendes

Up to \$100

Alejandro Palacios –
In memory of Alex Waissbluth
Anne Crawford
Ardeshir Amanat
Audrey Viken
Barbara Collingwood
Beverley Hurlburt
Camille Mitchell
Carol Ann Robinson
Claire Giberson
David Unruh
Delberta C. Tait
Donna Mihm
Elizabeth Hurst
Esa Jane Rapaport
Gerald Hedding
Gloria Shaw
Hilary Bursill-Hall
J Ketchen
Jacy Johnston
Jane Heavyside
James Mann
Jean Lawrence
Jeanine M. Arseneault
Jimmy C. Loong
Jimmy Carl Whitehead
John Crawford
Judy Meyer

June B. Gooderham
June Hahn
June V. Binns
Kamer Karakas
Katrin Richter
Laila Radage
Leigh Taylor
Leonie M. Page
Letha Chmelauskas
Liam Gordon
Lorelei Brown
Lynda Mitchell
Lynne Rines
Maria McRae –
In memory of Rebecca Lalani
Marryann Golriz
Margaret M. Fisher
Margot Loach
Marilyn W. Ross
Mary T. Lashbrook
Maynard Brown
Michael Lynch
Mina Jabarouti
Muriel Densford
Nancy M. Macdonald
Noreen Wilson
Peggy Wood
Polly Evenden
Rene Fournier
Richard Carter
Robert B. Dyer
Robert Wyckham
Rosemarie Kahnau
Sally Alice Michener
Sharron O'Brien
Sherella B. Conley
Sydney Lewis
Sylvia Ray
Violet S. Foo
Werner Fladl –
In memory of Norma Whitehouse
William Darker

We gratefully acknowledge other gifts from Donors who wished to remain anonymous.

DONATE NOW

Cheques are welcome, or save time writing cheques by donating online at CanadaHelps.org



BOARD OF DIRECTORS, WVML FOUNDATION

Andreas Thompson (Chair), Mehran Farmanara (Treasurer), Rosemary Murchison (Secretary), Bengi Sayhan, Douglas Brown, Heather Kaart, Lizanne Ross Onder, Lorena Yu, Dr. Lorinda Spooner, Qi Zhu, Terry Hodgins.