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Sustainable Handouts

Accessing Your Shaw and Telus Webmail Away From Home

Telus and Shaw are the two major Internet providers in the Greater Vancouver region. Chances are, if you have Internet access at home, it comes from one of these providers – and you probably also have an e-mail account with them.

You may use a program such as Outlook, Outlook Express, or Windows Mail to download e-mail to your home computer. But what about when you need to check for new e-mail away from home?

Both companies offer a "webmail" feature. By going to their websites, you can log in with your e-mail username and password to view **any new e-mail messages that you have not already downloaded to your home computer**. You won't be able to access any messages already downloaded, but you will be able to check for new mail!

Note: you must know your username and password in order to use these services. Don't know? Just contact your Shaw or Telus customer service representative for help!

Remember: These services may look different from your home e-mail program, but the same basic functions are available: you can read and write e-mail, and save addresses and draft messages.

Please Note: Any saved or sent messages will only be recorded in your webmail account, and not on your home computer. You will also not have access to the address book used by your computer e-mail program at home.

How To Access Your Account

1. Go to http://webmail.shaw.ca to access **Shaw** Webmail, or http://webmail.telus.net to access **Telus** Webmail.
2. Enter your username and password in the fields provided.
3. You are now logged in! You may now write or check for new messages.